

COMMUNITY OUTCOMES REPORT

Community Outcomes

In the Kaikoura District Council Long Term Council Community Plan 2006-2016, or LTCCP, the community identified eight major goals – or Community Outcomes – that it wishes Kaikoura to have or to achieve, within the next 10 years. These community outcomes have been confirmed as still appropriate for the LTCCP covering the ten year period from 2009-2019, and they are;

- 1. Sustainable Development*
- 2. Quality Water and Wastewater Services*
- 3. Safe, Efficient Transport Network*
- 4. Opportunities for Quality Education and Employment*
- 5. A Quality Standard of Affordable Housing*
- 6. Environmental Protection and Enhancement*
- 7. Affordable Access to Quality Community Facilities*
- 8. Community Involvement in Planning the Future and Managing the Present*

These outcomes affect Council's entire decision making, and sets the priorities for various projects going forward. Council measures its progress towards achievement of these outcomes in terms of each of our individual activity objectives and targets. Those performance measures are reported in the Council Activities section of this Annual Report.

This year, being the third year of the 2006-2016 LTCCP, is an opportunity to reflect on what we, as a community, have achieved in terms of these community outcomes. This Community Outcomes Report gives us the high level performance information to show whether we are on the right track.

In doing so, it is important to remember that these outcomes rely on more than just Council's influence to achieve. Many factors, such as the actions of other organisations within the community, regionally, and nationally have considerable input into the extent to which these outcomes can be achieved. In many instances it is the personal choices that we each make as individuals that can have the greatest impact of all. It is in that context that this Community Outcomes Report is presented.

Sustainable Development

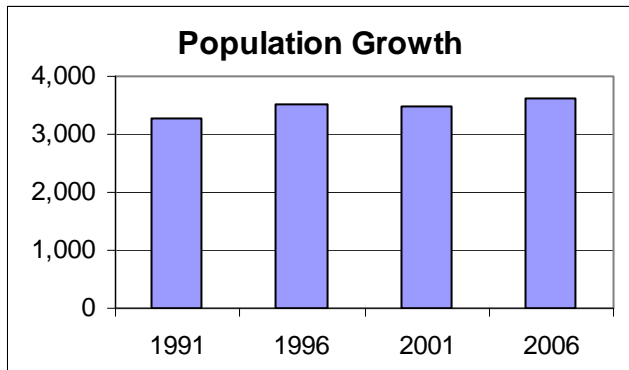
Strategic Objective: To encourage development that is soundly planned and economically, environmentally, socially and culturally sustainable, in order to generate employment and fund improved local amenities; and to recognise the need to protect Maori culture and resources.

We'll know we are succeeding when;

Kaikoura is recognised as an attractive place to live, as well as visit. Our population is growing, we have more visitors coming to the district, who are staying longer, and at the same time the number of people unemployed is reducing. All this is being achieved without adversely affecting our environment and our cultural heritage.

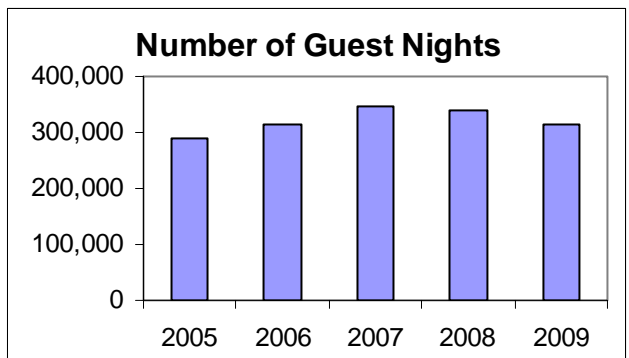
We measure our success by;

Population Growth, as reported by the Statistics NZ five-yearly Census of Population & Dwellings. The Census is undertaken every five years, and is next due in 2011.



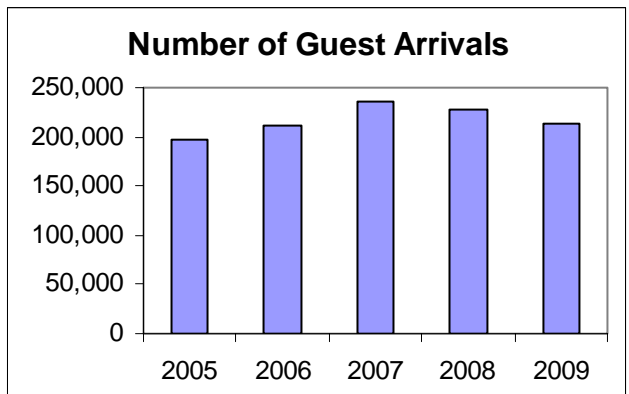
Permanent resident count shows a slow but steady increase over the last fifteen years, and was 3,621 in the 2006 Census.

The number of guest nights, as reported by the Statistics NZ Commercial Accommodation Survey.



Guest nights peaked in 2007 before dropping off a little over 2008 and 2009; although it should be noted that the last two years are still higher numbers than of 2005 and have returned to levels reported in 2006.

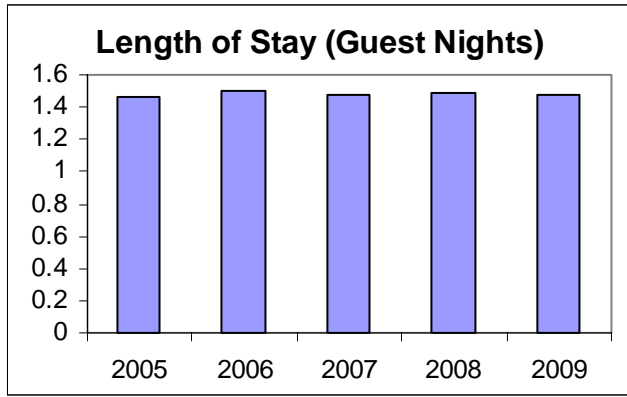
The number of guest arrivals, as reported by the Statistics NZ Commercial Accommodation Survey.



Guest arrivals follow a similar trend to the number of guest nights; again noting that the last two years are still higher numbers than of 2005 and 2006.

The average length of stay (guest nights), as reported by the Statistics NZ Commercial Accommodation Survey.

Visitors to the district in 2009 are staying for an average 1.47 nights; this has remained static over the five year period. Given that the trend prior to 2005 was a decline in length of guest stay, and the economic climate throughout 2008/2009, maintaining this level can perhaps be seen as an achievement.



The level of unemployment in the district, as reported by Work & Income.

25 people are currently unemployed in the Kaikoura district. No data is available regarding previous trends.

Our status as a Green Globe certified community See also Environmental Protection and Enhancement for the extensive range of Green Globe benchmarking results (p26).



Feedback from the Runanga as to the success of the working partnership with Council.

Very positive feedback has been received from Te Runanga o Kaikoura, see p166 for the actual feedback.

Quality Water & Wastewater Services

Strategic Objective: To provide adequate infrastructural services to meet the needs of the community now and into the future.

We'll know we are succeeding when;

We have water supplies that are of good quality, supplying water that meets drinking water standards, and our wastewater services dispose of wastewater efficiently and effectively.

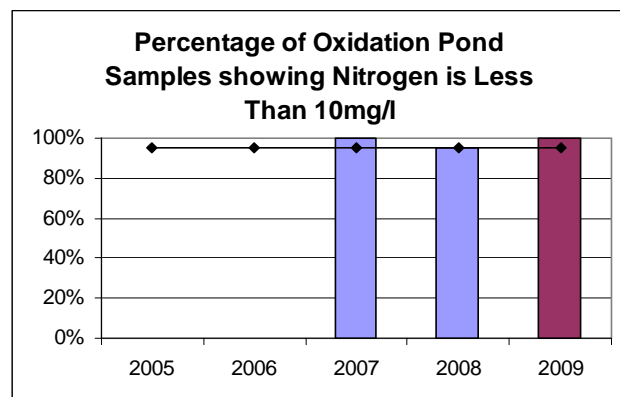
We measure our success by;

Public drinking water supplies meeting NZ Drinking Water Standards:

	Treatment Plant			Distribution Zones	
	E.Coli Compliant	Protozoa Compliant	Chemical Compliant	E.coli Compliant	Chemical Compliant
Kaikoura	✓	✓	✓	✓	✓
East Coast	✓	✗	✓	✓	✓
Fernleigh	✓	✗	✓	✓	✓
Kincaid	✓	✗	✓	✓	✓
Oaro	✓	✗	✓	✓	✓
Peketa	✓	✓	✓	✓	✓
Suburban	✗	✗	✓	✓	✓

Oxidation pond effluent tests showing the level of nitrogen is maintained within World Health Organisation standards (less than 10 milligrams per litre).

Excess nitrogen can mean the pond becomes overly rich in nutrients, enabling algae and bacteria to grow rapidly and deplete the oxygen supply.



Safe, Efficient Transport Network

Strategic Objective: To protect strategic transport assets as an integral part of the overall development strategy, while also encouraging the sustainable use of transport assets and transportation.

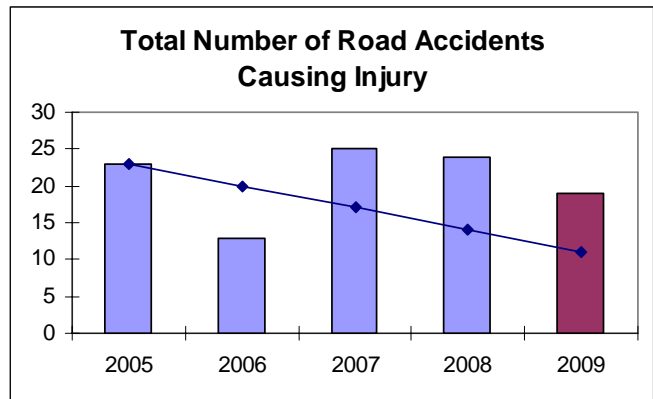
We'll know we are succeeding when;

There are less deaths or injuries as a result of road accidents, and the infrastructure is soundly planned to provide for efficient traffic flows for the foreseeable future.

We measure our success by;

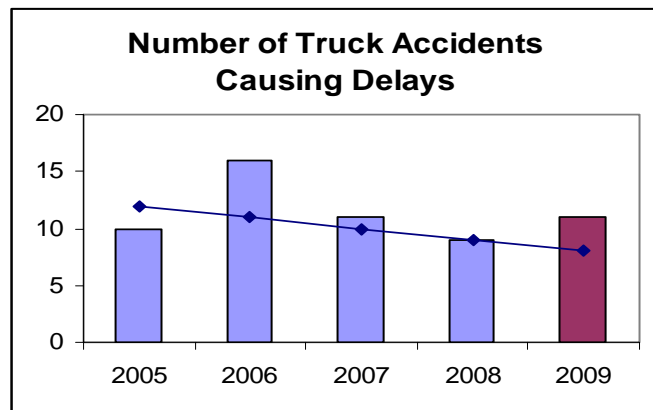
A reduction in the number of accidents causing injury, as reported by NZ Transport Agency.

There were 19 road accidents causing injury in 2009, down from 25 in 2007 and 24 in 2008.



A reduction in the number of truck accidents causing delays, as reported by NZ Transport Agency.

In 2009 there were 11 truck accidents, up from nine in 2008.



Opportunities for Quality Education & Employment

Strategic Objective: To ensure all residents of Kaikoura have equal education opportunities and access to quality education facilities, are able to finish school with appropriate skills and attitudes to contributed meaningfully to the workforce, and enter an environment that provides opportunities for long term and fulfilling employment.

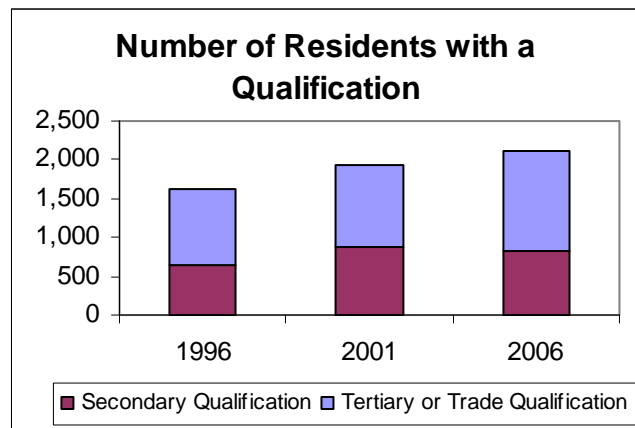
We'll know we are succeeding when;

People in our district are well educated and suitably qualified, and there are ample opportunities for full time and fulfilling employment. An independent review of schools confirms that education is delivered effectively.

We measure our success by;

The number of residents with a qualification, as reported by the Statistics NZ Census of Population & Dwellings. The Census is undertaken every five years; the next one is due in 2011.

The trend over the last decade suggests that far more residents of Kaikoura are gaining qualifications than in previous years.

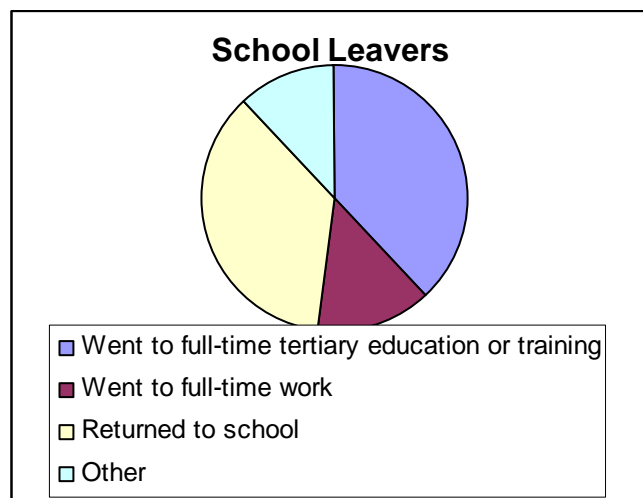


The number of schools with Education Review Office (ERO) reports that do not require a revisit within twelve months, reported by ERO.

Five schools do not require a revisit within twelve months; two schools do.

The number of school leavers moving on to either full time employment or further education or training, as reported by Work & Income.

Overall 52% of school leavers either found full-time work or tertiary education, and 36% returned to school. The remaining 12% includes school-leavers that have no further contact with either the high school or Work & Income, for example have moved overseas. No data is available for previous years.



A Quality Standard of Affordable Housing

Strategic Objective: To ensure all residents of Kaikoura have access to a quality standard of affordable housing, that is also designed and built in a sustainable manner.

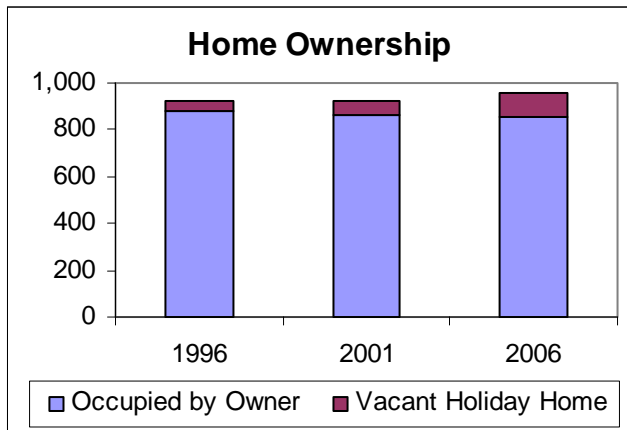
We'll know we are succeeding when;

People can afford to own their own homes.

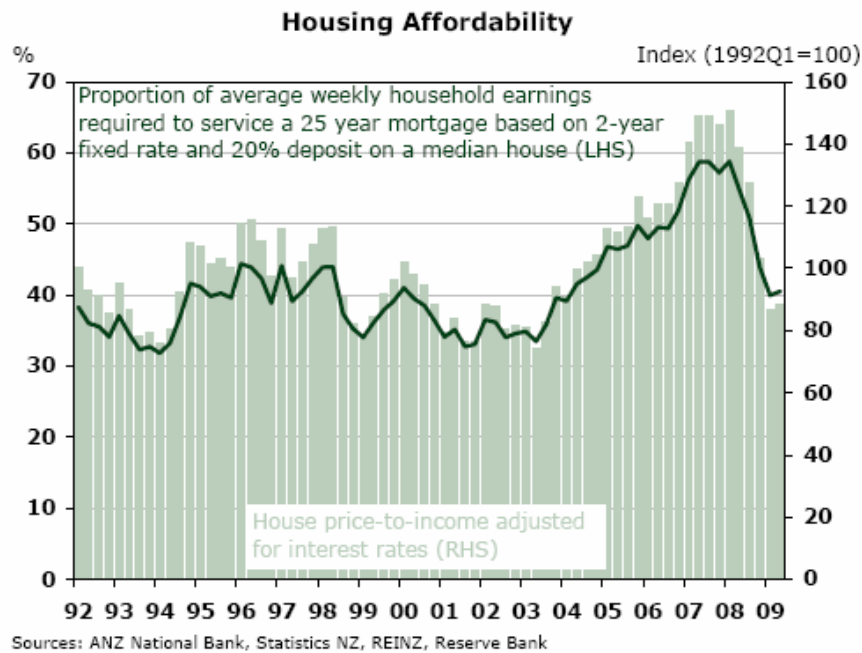
We measure our success by;

The number of people in the district who own their own homes, as reported by Statistics NZ in the five-yearly Census of Population & Dwellings. The Census is undertaken every five years; the next is due in 2011.

While total home ownership as a whole has increased, the number of homes occupied by the owner has decreased; with more holiday homes owned in the district.



The Housing Affordability Index, as reported by the National Bank of NZ



Environmental Protection & Enhancement

Strategic Objective: To ensure the sustainable management of resources, and to integrate the Maori perspective of kaitiakitanga or guardianship.

We'll know we are succeeding when;

We have excellent air quality, our waterways are clean, and our consumption of water and energy per person is not increasing. Areas of indigenous biodiversity are protected, and the quantity of waste sent to landfill per person is reducing.

We measure our success by;

Performance of annual Green Globe benchmarking standards, as reported by the Green Globe audit.

Energy Consumption	★	Habitat Conservation (Biodiversity)	★
Water Consumption	★	Green Space	-
Waste sent to Landfill	★	Travel & Tourism Accreditation	-
Greenhouse Gas (CO ₂) Production	★	Water Savings	✓
Air Quality (Nitrous Oxide)	★	Paper Products	✓
Air Quality (Sulphur Dioxide)	★	Waste Recycling	✓
Air Quality (Particulates)	★	Cleaning Products	✓
Waterways Quality	✓	Pesticide Products	★

★ = above global best practice

✓ = above baseline

Kaikoura continues to strive for excellence in its Green Globe benchmarking, achieving better than global best practice in 9 out of 16 performance indicators. This is a significant achievement that our community takes immense pride in. Five indicators show consistent results above baseline.

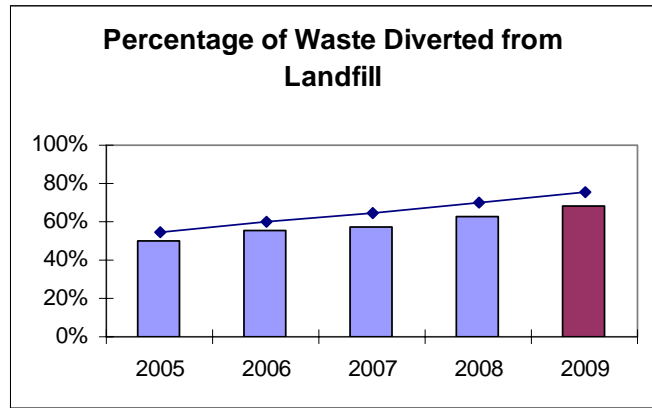
The value for green space was 11.7% below the baseline standard, but as this is a focus on open spaces created and set aside for recreational purposes (e.g. sports fields, parks etc), the green globe assessor recognised that in rural areas this is not always very relevant and/or a significant percentage of the community area.

Only 4% of travel and tourism operators are environmentally accredited; the green globe assessor noted it is recognised that travel and tourism has not, until very recently, had access to environmental accreditation programs, such as Green Globe, that are suitable for their business. Therefore this performance indicator serves not to pass or fail a community, but to encourage travel and tourism operators to support the community's goals for a better environment and also promote their own businesses.

The full green globe benchmark report can be found on www.kaikoura.govt.nz

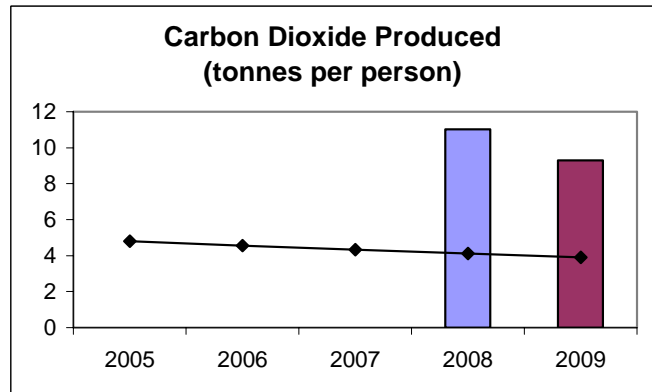
Increased diversion rate of waste to landfill, as reported by Innovative Waste Kaikoura Ltd.

The Kaikoura community has achieved a 68% diversion rate of waste from landfill, through innovative recycling. This diversion rate was consistently over 70% in the latter half of the year, suggesting that this trend will continue.



Reduction of CO2 emissions, as measured by Council's Communities for Climate Protection implementation plan.

Carbon dioxide is a relatively new measure, but has already decreased by 18% in 2009.



Affordable Access to Quality Community Facilities

Strategic Objective: To ensure that all residents and visitors to Kaikoura have access to adequate sports and recreation facilities, health and cultural facilities, that are affordable and of good quality.

We'll know we are succeeding when;

People are actively involved in sports and recreation, enjoy using the library and museum, and have access to a range of arts and culture. People have access to adequate health services that are appropriate to meet the needs of the community.

We measure our success by;

The number of residents surveyed who said they are a member of a sports or recreation club

This question was not asked in our resident satisfaction survey

The number of residents surveyed who said they visited the museum or library, or attended a cultural event, during the last 12 months

This question was not asked in our resident satisfaction survey

The number of general practitioners, chemists, and dentists within the district.

4 general practitioners
1 chemist
1 dentist

This represents 1.66 medical professionals per 1,000 residents (about half the national average).

Community Involvement in Planning the Future and Managing the Present

Strategic Objective: To engage the whole community in planning the future and managing the present.

We'll know we are succeeding when;

People actively participate in decision making.

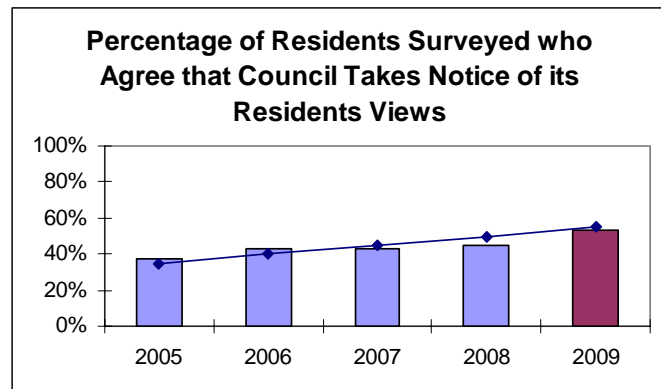
We measure our success by;

The percentage of residents surveyed who agree that Council has an open and participatory decision making process.

In the 2009 resident satisfaction survey, 67% of respondents agree that Council has an open and participatory decision making process. This question was not asked in surveys held in previous years.

The percentage of residents surveyed who agree that Council takes notice of its resident's views.

At 53% in 2009, this result is disappointingly low; but the trend over time shows continual improvement, reflecting the significant effort Council makes in providing opportunities for community participation in decision making.



Feedback from the Runanga as to the success of the working partnership with Council.

Very positive feedback was received; refer p166 for the actual feedback.

