

ADVERSE EVENTS



FAQS-Useful Contacts

Organisations and links you may find helpful during the recovery process.

Utilities

Kaikoura District Council - Civil Defence / Emergency Management

Ph 03 319 5026 - facebook.com/KaikouraDistrictCouncil

MainPower Outages Map - outages.mainpower.co.nz

A handy map to keep you updated with power outages.

Road Status Information - journeys.nzta.govt.nz/highway-conditions/canterbury

Links to Road Information Map & the NZTA Journey Planner

Innovative Waste Kaikoura - iwk.org.nz

Rubbish & Recycling: 03 319 7148, Water: 0800 21 22 13

First point of contact for rubbish, recycling and water issues.

Property and Business

Environment Canterbury - ecan.govt.nz - 0800 324 636

Managing the region's environment and resources, including civil defence, land and water regulation.

www.ecan.govt.nz/your-region/farmers-hub/dealing-with-natural-hazards

Ministry for Primary Industries - mpi.govt.nz - 0800 008 333

Protect yourself from foodborne illness + support for your pets and livestock

FMG Insurance - fmg.co.nz - 0800 366 466

Supporting farmers, growers, and businesses with cover backed by experience.

New Zealand Claims Resolution Service - nzcrs.govt.nz - 0508 624 327

Independent help resolving your natural disaster insurance claim.

Tenancy Services - tenancy.govt.nz - 0800 836 262 (0800 TENANCY)

Hours 8am - 5:30pm Monday - Friday

Information on your rights and obligations after a natural disaster for tenants and landlords of a rental property.

Financial

Te Whare Putea - tewhareputea.org.nz - 03 319 72 43. 105 Beach Road, Kaikoura. Providing free budgeting services and support to individuals, families and whānau in Kaikoura.

Inland Revenue - ird.govt.nz - 0800 775 247

Ready to help when you have recovered from the damage caused from the event.

Wellbeing, Support and Safety

Rural Support Trust - North Canterbury - rural-support.org.nz - 0800 787 254

Part of a nationwide network supporting farmers and their families through tough times.

Ignite - ruralsupport.ignite.org.nz - 0800 787 254

Free trusted counsellors and wellbeing professionals for rural Aotearoa. Backed by Farmlands.

Rural Women New Zealand - ruralwomennz.nz - 0800 256 467

Adverse Events Relief Fund. Providing support, connection and giving a voice to rural women, their families and communities.

1737 - 1737.org.nz - Text or call 1737 anytime.

Free, confidential 24/7 emotional support for anyone in New Zealand to help with your wellbeing.

Kaikoura Healthcare - 03 319 3535

Offering services and support known to have significant impact on wellbeing.

Healthline - healthy.org.nz - 0800 611 116

Free service for health advice or talk to their experienced team about what to do next.

Te Whare Putea - tewhareputea.org.nz - 03 319 72 43. 105 Beach Road, Kaikoura.

Temporary housing. Information, advice & advocacy services and support to individuals, families and whānau in Kaikoura.